

TERMS AND CONDITIONS – BENNY HINN MINISTRIES 10-DAY HOLY LAND TOUR - NOV. 4-13, 2007*

PAYMENTS: All reservations forms must be accompanied with a deposit of \$500 per person non-refundable. Full payment is due 60 days prior to departure. Checks for the entire package should be made payable to Benny Hinn Travel & Tours. Benny Hinn Travel & Tours accepts Visa, American Express, MasterCard and Discover. **LAND ARRANGEMENTS:** All sightseeing, as per itinerary, is aboard private motor coach with services of professional English-speaking guide. Entrance fees to all sights as per itinerary are included. Please note: All the big cities have made an effort to accommodate those disabilities over the past few years by installing ramps where possible in museums and church entrances. However there are still many restricted sites that cannot be reached with wheelchairs. **SINGLE TRAVELERS:** Price per person is based on 2 persons sharing twin-bed rooms with private facilities in hotels and throughout the tour. Single rooms are limited but may be requested at time of booking for an additional charge of \$450. While single rooms provide privacy they are often smaller than twin rooms and are sometimes located away from the group in different areas of the hotel, and may be in high traffic areas such as stairways/elevators. We do not like to assess an additional charge for a single traveler and will make every effort (if you so desire) to match you with a same-gender roommate when we receive your application, but we do not guarantee a roommate can be matched. If a single room must be assigned due to your roommate's cancellation, incompatibility, or for any other reason (even at the last moment or while on tour), we must charge you the tour's single supplement or prorated amount. One partner in double occupancy, wishing to move to a single occupancy room at any time during the program, will be responsible for paying both single supplements. If both parties have the optional insurance coverage, you can file with the insurance company for reimbursement of the single supplement. **LAND ONLY PASSENGERS:** A passenger choosing the land-only portion of the package (\$1195) must notify Benny Hinn Travel & Tours upon enrollment or a penalty fee will be assessed. Please be advised, passenger(s) opting to the land-only package or who are deviating from the group itinerary will be able to arrange transfers through Benny Hinn Travel & Tours from/to airport at an additional cost. **AIR ARRANGEMENTS:** Packages are based on departure from specified gateway cities. Fares from other cities are available on request. Airfares are based on lowest available fares subject to change and fare restrictions. Deviations from the itinerary specified may result in a higher air fare. Airfare is subject to increases prior to date of travel. Airlines provide a block of seats for groups. All efforts will be made to seat families and traveling companions together. Individual seat requests can be made at time of check-in. **DEVIATIONS:** Benny Hinn Travel & Tours will try to assist participants with changes in itineraries (All deviation requests must be submitted no later than September 4, 2007.) A deviation fee will apply plus an airline change fee per person. Routing and dates requested will determine if a difference in airfare will also apply. Please contact our office for detailed information. **LATE RESERVATIONS:** A \$25 fee and possible increase in airfare may apply for bookings received after the deposit deadline. All space is subject to availability. A \$50 fee and possible increase in airfare may apply for late payments. Reservations are subject to deadlines with airlines and various vendors. Special delivery charges incurred will also be due in advance. **TRANSFERS:** Transfers are seat-in-coach basis unless otherwise specified. Passengers arriving and departing independently will be able to arrange transfers through Benny Hinn Travel & Tours from/to airport at an additional cost. Although the airlines allow two pieces of luggage, we limit one suitcase and one carry-on, as the buses overseas cannot accommodate luggage in excess of this requirement. **NOT INCLUDED:** Meals and beverages not specified in itinerary, some gratuities, airport taxes, optional tours, charges for passports, visas, vaccinations and inoculations, laundry, liquor, excess baggage charges, accident and baggage insurance, telephone or cable charges, private non-group transfer, items of a personal nature, and any items not specifically listed as included. **SERVICE CHARGES:** All service charges and local taxes as imposed by hotels are included in the program rate. Your total tour price includes the basic tipping to your driver, the tour manager/guide and to the local guides. Tips for the bus driver and tour manager/guide are normally given as a group at the end of the tour by a BHM representative. You and your bus group are welcome to bless at your own discretion, though doing so is not necessary. **INSURANCE:** INSURANCE IS STRONGLY RECOMMENDED. Please contact Benny Hinn Travel & Tours for an application. Insurance is not included in any tour package. Insurance for baggage, trip cancellation or medical emergency is available at an additional charge. All insurance payments must be made directly to Travel Guard Insurance Services. If insurance is purchased within 10 days of deposit, the passenger will be covered for preexisting conditions. The insurance policy can be purchased at any time thereafter, excluding coverage for preexisting conditions. All insurance premiums are non refundable. **TRAVEL DOCUMENTS:** A valid passport is required. Passport must be valid six months following the date of your return. There is no visa requirement for citizens of the USA for travel to Israel. Other nationals or those intending to travel to additional destinations should contact the appropriate consulate for regulations. Please call a Benny Hinn Ministries Travel & Tours agent for visa requirements for other destinations. Benny Hinn Travel & Tours cannot process visa applications. Benny Hinn Travel and Tour is unaware of any inoculations that are required at press time for travel to Israel. You are strongly encouraged to check with local public health authorities for up to date information. Benny Hinn Travel & Tours will not be responsible for lack of current and valid entry documents. **BAGGAGE:** Due to bus space, one carry-on bag and one checked bag per person is allowed. The combined

total dimensions of both bags are not to exceed 106 inches, and no one piece may be larger than 62 inches or exceed 50-70 lb., varying per airline. One piece of carry-on luggage is allowed, the total combined dimensions not to exceed 45 inches. All excess baggage charges will be collected at the airport. Policies may vary, and we suggest that you contact your airline directly before departure for current baggage dimension allowances. Baggage is at "own risk" throughout tour. Benny Hinn Travel & Tours is not responsible for lost or damaged baggage. Therefore, baggage insurance is strongly recommended. **TRAVELERS REQUIRING SPECIAL ASSISTANCE:** All passengers must assure that they are medically and physically fit for travel and that such travel will not endanger them or others, as pilgrimages entail physical exertion. Any passenger who is physically challenged must submit a certificate from his/her medical doctor stating that he/she is capable of taking part in this pilgrimage without assistance. It is the responsibility of any traveler booking airfare or a tour to bring to the attention of Benny Hinn Travel & Tours any disability or physical challenge that may require special attention. This must be done at the time the reservation is made. Benny Hinn Travel & Tours will make reasonable attempts to accommodate the special needs of disabled travelers, but is not responsible for the services offered by hotels, restaurants, coach operator or other independent suppliers. A qualified friend, companion or relative must accompany travelers who need special assistance. Failure to provide such a companion may result in the termination of your participation in this tour. Be advised that most transportation services are not equipped with wheelchair ramps. We regret that we cannot provide individual assistance to a tour participant for walking, eating, boarding or disembarking from coaches or other modes of transportation.

CANCELLATION:

1. Cancellations must be received in writing.
2. Cancellations received prior to Sept. 1, 2007 – forfeit \$500.00 per person
3. Cancellations received on/after Sept 2, 2007 to departure - forfeit 100% of package price per person including taxes, supplements, deviation fee and any other costs incurred (if applicable).

Travel insurance is available as protection in certain cases, please see TRAVEL INSURANCE

4. Tour participation is nontransferable. Names cannot be transferred on reservations or airline tickets.

5. Refund requests (if applicable) can be honored only when submitted in writing to Benny Hinn Travel & Tours. All refund requests are subject to cancellation restrictions as set forth above. No refund will be made for any accommodations or services included in the tour that you do not use or that are unavailable to you as a result of a disability or physical challenge.

RESPONSIBILITY: Benny Hinn Travel & Tours is acting solely as an intermediary agent for the travel suppliers providing means of transportation, hotel and/or all other related travel services being purchased (the "Third Party Providers"). Therefore you agree not to hold Benny Hinn Travel & Tours liable or responsible for any injury, illness, loss or damage to any person or property or additional expense involved with travel resulting from acts of God, detention, annoyance, delays, quarantine, strikes, thefts, pilferage, force majeure, diseases, mechanical difficulties, failure of any means of transportation to arrive or depart as scheduled, civil disturbances, terrorism, government restrictions or regulations, and discrepancies or changes in transportation or hotel services or any other matter or event over which Benny Hinn Travel & Tours has no control; or for any state of quality, hygiene, political, stability, cuisine, sanitation facilities, cleanliness, telecommunications facilities, methods of conducting business, emergency medical evacuation, treatment or medical services existing at any travel destination. By embarking upon his/her travel, the passenger voluntarily assumes all risks involved with such travel, whether expected or unexpected. The issuance and acceptance of any exchange orders or tickets shall constitute consent by the purchaser and/or passenger to the foregoing conditions. All exchange orders and tickets are also subject to such additional terms and conditions as the Third Party Providers may impose. Finally, Benny Hinn Travel & Tours shall not be liable for any funds received from the purchaser and/or passenger and paid over to any Third Party Provider. **SPECIAL NOTE:** Delays, cancellations and overbooking by participating Third Party Providers may occur on air flights, boat rides and land reservations. While Benny Hinn Travel & Tours will do its utmost to help avoid these inconveniences, it shall not be, and you agree not to hold it, liable or responsible for the acts or omissions of such Third Party Providers. Benny Hinn Travel & Tours reserves the right (i) to cancel any tour, substitute hotels and make such alterations in tour itineraries as may be necessary or desirable for the convenience of the parties and the proper carrying out of the tour(s); and (ii) to decline to accept or retain any person as a member of any tour. All additional cost, if necessary, shall be the passenger's responsibility. In addition, Benny Hinn Travel & Tours may cancel any tour prior to departure. In such a case, a full refund of all payments shall constitute full settlement with the passenger and/or purchaser of the tour. All disputes arising under, in connection with, or incident to this agreement shall be litigated, if at all, in and before a court located in the City of Los Angeles, California, USA, and passenger agrees to submit his or herself to the exclusive jurisdiction of any Court of competent jurisdiction in such County. Retention of tickets, reservations or bookings by the purchaser and/or passenger after issuance shall constitute consent to the above terms, as well as an agreement on his/her part to convey the contents hereto to his/her travel companions or group members.



CALL TOLL FREE: 1-800-725-6570

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4/13/07

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